



## AlpEnMAT Case study on event 9<sup>th</sup> Jam Bite “The Future of Mobility: new engines for a new industry ”

Strasbourg – Parlement Européen, Avenue du  
Président Schuman, 03.12.2014



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## 1 The event structure

- ✓ December 03<sup>rd</sup> 2014 – 09.30 am - 5:00 pm
- ✓ “The Future of Mobility: new engines for a new industry”.
- ✓ Strasbourg – Parlement Européen, Avenue du Président Schuman.
- ✓ 27 participants.

### 1.1 Agenda

- h. 09.30 Registration**
- h. 10.00 Welcome greetings**  
**Short introduction:** topics of today
- h. 10.10 Keynote Speech:** Gabriele Grea, Università Bocconi - “Mobility in the sharing era”
- h. 10.30 JAM99:** Companies introduce themselves
- h. 11.30 Jam Session:** Introduction by the moderators
- Mobility services in new engines era and in alternative mobility – Mr. Léonard Gay
  - Electric mobility, electric charging infrastructure and electric storage  
- Mr. Arnaud Mora
- h. 12.00/13.30 Lunch**
- h. 13.30/14.30 JAM 1:1 meetings** among companies - pre-scheduled and spontaneous meetings  
**JAM café**
- h. 14.30/16.00 JAM Session** –2 Round tables
- h. 16.00/17.00 Wrap-up and end of the day**

## 2 The event story (eBook) concept

**Introduction: “The need for Transnational Cooperation Platforms”**

**JAM BITE: “The AlpEnMAT project: the JAM BITE concept”**

**Today’s special: “Mobility at the time of sharing”**

**Elevator Pitch**

**JAM 99**

**JAM 1:1**

**JAM SESSION:**

**“Mobility services in new engines era and in alternative mobility”**

**“Electric mobility, electric charging infrastructure and electric storage”**

**LIVE TWEETING**

(Please see attached the e-book)

## 2.1 Conference Session

**Gabriele Grea - CERTeT Università Bocconi – MOBILITY AT THE TIME OF SHARING ERA**

### **TODAYS SPECIAL**

Nowadays citizens move in the interwoven and complex growing mobility networks complexity where the capillary action of local accessibility is connected to the global network. Mobility is an element of experience and freedom for individuals, attractiveness for the territory, and competitiveness for the economy. Then, what are the items that allow us to measure Intelligent Mobility? The first data, confirmed by local trends and Community strategies, is that we will move more and more. The evolution of urban fabric and infrastructure mesh, but especially the needs and habits of citizens have created a new mobility model that denotes a great complexity (in time and space); more flexible business hours, more composite paths, new values of time characterize the habits of today and tomorrow men and women. We will move with means and ways never seen before, but perhaps not so far in terms of technological maturity. How will we react to this change? A new approach also from the behavioural perspective will be necessary. We will be more attentive to sustainability and efficiency energy, we will travel safely along a chain of integrated mobility, being connected to global networks (information, mobility), sharing space, vehicles, information, knowledge, and travel experiences. In particular, sharing is the key to use resources more efficiently, develop intelligent solutions through collaborative approaches, draw together citizens, innovators, service providers, policy makers for a sustainable mobility in the near future. However, it is difficult to identify and exploit the advantages resulting from the mixage of sustainability and innovation. The technological component will be crucial to make our travel fluid, access a large database to optimize routes, get information, link networks and territories. Will it be really what we are looking for? The experience of the journey is not a secondary aspect: giving added value and meaning to our time will remain a crucial factor.

## 2.2 Elevator Pitch

### **PRESENTATIONS:**

Pôle Véhicule du Futur  
CEA-Tech

(please find attached the participant's presentations)

## 2.3 JAM Session

### SESSION 1:

#### **Mobility services in new engines era and in alternative mobility**

Key words and main topics from the jam session discussion.

- ***Mobility Services***

It is not easy to have a common definition of mobility services. A service is not an object/facility but it is something that you can only use. There is a clear difference to use an object and use a service. Services are defined as a transport services that means to move from point “A” to point “B” and also means services that improve the journey by itself (save fuel, save time, save money,...). The mobility services are related also to mobility information and they address special needs (elderly, youth, mobility impaired, tourists, students, premium).

- ***New Engines***

The new engines are the “other” than internal combustion engines, like diesel and gasoline. Electric vehicles (i.e. hybrids, PHEVs, BEVs) are part of new engines. Also electric vehicles with range extender (ICE, fuel cell) are considered as new engines.

- ***Alternative Mobility***

Alternative mobility is one of the most complex mobility behaviours, because we have different travels during the day, not only “going and return” from home to work. We use different transports during the day also because we can rely on a great mobility offer in dense urban areas. There is a different way to conceive the “Car ownership” in comparison to new model of mobility as the car sharing and car pooling. In relationship to the new mobility there are also new public sustainable transport policies and governance.

- ***IT Revolution***

Mobility services are also related to ICT solutions as internet, mobile devices, sensors and big data. This means a deconstruction of traditional sectors and institutions and leave space for new players and business models. The Information technology are connected to vehicles to transform them in autonomous vehicles and IT-based mobility services.

### SESSION 2:

#### **Electric mobility, electric charging infrastructure and electric storage**

Key words and main topics from the jam session discussion.

- ***Electric mobility is picking up***

Electric vehicles have become in 2014 a common sight in the streets, above all in France and Alsace. As a matter of fact, the EVs owners are no longer considered as aliens and the EV market share is slightly picking up. Also in the company park there is an increasing of EVs.

▪ ***Demand for charging infrastructure***

In nowadays the demonstration projects about charging infrastructure are already done and it's time to realize a standardized charging infrastructure in relation to users' needs also because demand for charging infrastructure is increasing. The demand side includes also small cities and SMEs that have to be connected thanks to the charging infrastructure. Service and payment methods have to be easy to use and they are the key for the development of the charging infrastructure and EVs above all in relation with IC technologies.

▪ ***The Freshmile and Alpstore experience 2011-2014***

The demonstration of the project "Alsace Auto 2.0", developed also thanks to AlpStore Alpine Space project, it was very successful. The project is a development of a fully-fledged commercial offer concerning charging stations and EV users' management based on modern web technologies and on innovative business model.

▪ ***Some early conclusions***

- Large-scale EV market penetration requires large-scale EV charging infrastructure;
- Large-scale EV offers plenty of room for dynamic charging, i.e. charging management;
- In the short term: local charge / storage management;
- In the long term: grid-scale distributed storage is likely;
- Focus: address short-term needs and build a pragmatic solution, step-by-step.

## 2.4 Networking

Here below the list of the Company subscribed for the event. The red ones are the company that participated to the event.01

1	Agence d'Attractivité Alsace	20	MAS
2	Agence de la santé et de la mobilité	21	MOULENE Sarl
3	ATEC ITS France	22	Pannon Novum
4	Cabinet BLEGER-RHEIN-POUPON	23	Pole Vehicule du Futur
5	Carris	24	PSA Peugeot Citroen
6	CEA	25	QHSE ENERGIE
7	CITIZ	26	SATT Conectus
8	Communauté urbaine de Strasbourg	27	SC-PARTENAIRE CONSULTING
9	Consulat General d'Autriche Sect.Comm.	28	Technology & Strategy
10	DELPHI	29	Université de Haute Alsace
11	Disques & Silice	30	UTBM/FCLAB
12	ENSIIE	31	VMKIK
13	Eprojekt	32	Baden W. International
14	Freshmile	33	Ametras
15	GEA Vallotton et Chanard SA	34	SEW
16	highQ Professional Services	35	Admission
17	HSKA Avocats Associés	36	Urbano Creativo
18	LA POSTE	37	New TL
19	Lycée Général Leclerc SAVERNE		



TAB.	13:45	14:00	14:00	14:15	14:15	14:30	14:30	14:45
1	6	CEA	6	CEA	6	CEA	6	CEA
	32	Baden W Int	10	DELPHI	24	PSA	33	Ametras
2	23	POLE VDF			23(7)	POLE (CITIZ)	23(30)	POLE (UTBM)
	24	PSA			33	Ametras	32	Baden W Int
3	14	Freshmile	14	Freshmile	14	Freshmile	10	DELPHI
	34	SEW	24	PSA	28	Tehcnology & S.	24	PSA
4	33	Ametras	28	Tehcnology & S.		ALOT		
	28	Tehcnology & S.	32	Baden W Int.	32	Baden W Int.		
5			33	Ametras				
				ALOT				
6		Spontaneous meetings		Spontaneous meetings		Spontaneous meetings		Spontaneous meetings

## 2.5 Grand final

At the end of the day, after the Jam Session, the participants were involved into the **“Wrap-up”**.

During this session the two moderators of the JAM Session have analyzed the outputs and results of the session. After that, the moderator have announced to the participants the next Jam Bite events in Berchtesgaden, that was also the AlpEnMAT Final Conference.

### 3 Event evaluation

#### 3.1 Participants registration

	Jam Bite concept draft	Event (FOLLOWED/ MODIFIED/ NOT APPLICABLE) (if "MODIFIED" or "NOT APPLICABLE")	Deviations (if "MODIFIED" or "NOT APPLICABLE")
<b>Description</b>	At the beginning of each event participants should receive an instruction on how to complete their badge with the information on their company; participants receive the badge, the stickers and the agenda of the day	followed	
<b>Timing</b>	Max 30 to 45 minutes	40 minutes	
<b>Tools</b>	Badges (booklets),	followed	
	stickers,	followed	
	pens	Not applicable	Not necessary
<b>Human resources</b>	2 to 3 persons	2 persons	
<b>Materials</b>	Participants list	followed	
	agenda	followed	
<b>NOTES:</b>	Materials: we also gave to the participants an info sheet about AlpEnMAT, the stickers for the badge and the related instructions.		

### 3.2 Introduction

	<b>Jam Bite concept draft</b>	<b>Event</b> (FOLLOWED/ MODIFIED/ NOT APPLICABLE) (if "MODIFIED" or "NOT APPLICABLE")	<b>Deviations</b>
<b>Description</b>	Emotional Video describing AlpEnMAT / Jam Bite;	Not followed,	
	Short welcome and explanation of the agenda. (Presentation provided by UC explaining AlpEn-MAT and the Jam Bite concept...)	followed	
<b>Timing</b>	Max 10 minutes	followed	
<b>Tools</b>	Video	Not followed	
	Presentation template (provided by UC)	followed	
<b>Human resources</b>	Presenter from the partner who hosts the event	followed	
<b>Materials</b>	Beamer; microphone	followed	
<b>NOTES:</b>			

### 3.3 Today's special

	<b>Jam Bite concept draft</b>	<b>Event</b> (FOLLOWED/ MODIFIED/ NOT APPLICABLE)	<b>Deviations</b> (if "MODIFIED" or "NOT APPLICABLE")
<b>Description</b>	Brilliant keynote speaker, a sort of Guru rather than technical/academic experts, bringing a «vision», with good communication skills.	followed	
<b>Timing</b>	20 minutes	followed	
<b>Tools</b>	Ppt with few slides with very little text, motivational	followed	
<b>Human resources</b>	Guru	Followed – Gabriele Grea CERTeT Università Bocconi	
<b>Materials</b>	Beamer; microphone	followed	
<b>Other</b>	Briefing	Followed – on previous days the event with keynote speaker and moderators of the jam session.	
<b>NOTES:</b>			

### 3.4 Elevator Pitch

	Jam Bite concept draft	Event (FOLLOWED/ MODIFIED/ NOT APPLICABLE)	Deviations (if "MODIFIED" or "NOT APPLICABLE")
<b>Description</b>	Elevator pitches of few selected SMEs or key stakeholders (what we do, what we're looking for here, what we expect from Jam Bite)	followed	
<b>Timing</b>	5 minutes each	Not followed	3-4 minutes
	max. 10 pitches	Not followed	2 pitches
<b>Tools</b>	Ppt template provided by UC;	followed	
	tutorial for contents and images	followed	
<b>Human sources</b>	re- One participant for each pitch	followed	
<b>Materials</b>	Beamer; microphone	followed	
<b>NOTES:</b>	We had two elevator pitches with PPT presentations and also 13 participants to the JAM 99.		

### 3.5 JAM 99

	<b>Jam Bite concept draft</b>	<b>Event</b> (FOLLOWED/ MODIFIED/ NOT APPLICABLE) (if "MODIFIED" or "NOT APPLICABLE")	<b>Deviations</b>
<b>Description</b>	Each participant explains in 99 seconds what he/she does, what he she offers and what he / she is looking for	followed	
<b>Timing</b>	99 sec for each presentation	followed	
	max. 30 presentations	Followed – 13 presentations	
<b>Tools</b>	timer	followed	
<b>Human resources</b>	One participant for each company present	Followed	
<b>Materials</b>	Microphone	Followed	
<b>NOTES:</b>			

### 3.6 JAM 1:1

	Jam Bite concept draft	Event (FOLLOWED/ MODIFIED/ NOT APPLICABLE)	Deviations (if "MODIFIED" or "NOT APPLICABLE")
<b>Description</b>	Bilateral meetings organized by : Advanced subscription during the registration to the event;	followed	
	Additional subscription during the event	Followed – for spontaneous JAM 1:1	
<b>Timing</b>	Max 90 minutes total	Followed	
	15 minutes for each meeting	Followed - inclusive the change of tables	
	5 minutes to change tables	modified	
<b>Tools</b>	Bell to announce the end of each meeting round	modified	ALOT staff has marked the time
<b>Human resources</b>	One person checking the time	followed	
<b>Materials</b>	Small desks/tables	Followed – 6 desk tables	
<b>NOTES:</b>			

### 3.7 JAM Session

	Jam Bite concept draft	Event (FOLLOWED/ MODIFIED/ NOT APPLICABLE)	Deviations (if “MODIFIED” or “NOT APPLICABLE”)
<b>Description</b>	Round tables - According to the main theme and list of participants 3 to 4 sub-themes;	followed	
	max. 12 to 15 participants per group	followed	
<b>Timing</b>	45 to 90 minutes	Followed – 60 minutes	
<b>Tools</b>	Live twitting, taking notes, Pin board, Flipchart, papers, pencils	followed	
<b>Human resources</b>	1 facilitator, communication skills rather than technical knowledge; fostering participation, motivating the group; facilitating rather than leading the discussion;	followed	
	1 «secretary» chosen within the group of attendees, summarizing the discussion; very essential (not minutes), focus on the topics discussed; telling the «story» of what is happening.	Followed – Staff ALOT	
	1 live twitting person, from the staff.	Followed – UC staff	
<b>Materials</b>	Template for the story of the discussion	followed	





	<b>Jam Bite concept draft</b>	<b>Event</b> (FOLLOWED/ MODIFIED/ NOT APPLICABLE)	<b>Deviations</b> (if "MODIFIED" or "NOT APPLICABLE")
	Round tables or circles with chairs; a smartphone or tablet or pc	followed	
<b>Others</b>	Briefing of the facilitator	Followed – some days before the event to decide the strategy and during the event with the secretary just before the conclusions.	
<b>NOTES:</b>			

### 3.8 JAM Cafè

	<b>Jam Bite concept draft</b>	<b>Event</b> (FOLLOWED/ MODIFIED/ NOT APPLICABLE) (if "MODIFIED" or "NOT APPLICABLE")	<b>Deviations</b>
<b>Description</b>	The JAM Cafe where people who are not involved in the activities can meet end talk	followed	
<b>Timing</b>	all day	followed	
<b>Tools</b>	Coffee, tea and other beverages, snacks	followed	
<b>Human resources</b>	1-2 catering people	modified	Self-service
<b>Materials</b>	Small desks/tables	followed	
<b>NOTES:</b>			

### 3.9 JAM Market place

	<b>Jam Bite concept draft</b>	<b>Event</b> (FOLLOWED/ MODIFIED/ NOT APPLICABLE) (if "MODIFIED" or "NOT APPLICABLE")	<b>Deviations</b>
<b>Description</b>	A place where participants can provide and find information (on products and services of etc.);	modified	No participants provide any brochures, leaflet or communication material for the market place.
	Exhibition and demonstration of products	Not applicable	No place at the European Parliament to organize an exhibition of materials.
	posters session (template provided by UC)	Followed – only Jam Bite posters	
<b>Timing</b>	All day	followed	
<b>Tools</b>	information for the possibility of distribution of promotion materials	Followed – before and at the beginning of the event during the registration	
	Template for posters,	followed	
<b>Human resources</b>	One person showing the platform and helping people who want to subscribe	Not applicable	Due to system problems there wasn't the internet connection.
<b>Materials</b>	One pc to show the Jam Bite platform	Modified	Presentation of the platform off-line.
	tables for participants flyers	followed	
	wall for posters	followed	
<b>NOTES:</b>			

### 3.10 Grand final

	<b>Jam Bite concept draft</b>	<b>Event</b> (FOLLOWED/ MODIFIED/ NOT APPLICABLE) (if "MODIFIED" or "NOT APPLICABLE")	<b>Deviations</b> (if "MODIFIED" or "NOT APPLICABLE")
<b>Description</b>	Short wrap up of the day;	followed	
	Summary of the JAM Session: one person per discussion round;	Followed – the moderator	
	Outlook and feedback round [what's new, chances of collaboration, hints for follow ups and further Jam Bite events?];	followed	
	WHAT'S NEXT (just one slide with next events)	Followed – announce of the JAM BITE Final Conference on 09 <sup>th</sup> December, 2014	
<b>Timing</b>	Max. 30 min.	Followed – 30 minutes	
<b>Tools</b>	NA		
<b>Human resources</b>	Presenter from the partner who hosts the event	followed	
<b>Materials</b>	Microphone, (beamer)	followed	
<b>NOTES:</b>			

## 3.11 General impression and Conclusions

### WHAT WORKED WELL?

- Compliance with the timing;
- Possibility to send out the SMEs contacts, that have already confirmed the authorization to privacy. A lot of participants have requested contacts of other SMEs met during the event;
- Follow up are fundamental and participants asked for report of the event;
- Badges »Blocknote« worked well and were very appreciated;
- JAM Cafè throughout the event;
- The European Parliament as a location was a very good choice for a transnational event. Also the location of the different JAM sessions on the same level was a good solutions in order to facilitate the participants.

### WHAT NEEDS TO BE IMPROVED?

- Due to strict rules of European Parliament to access to their buildings, it was a little difficult to collect every data of every participants, above all because they were asked to subscribe them self into two application form, one from the Parliament and one from JAM BITE Platform;
- The »save the date« have to be equal for all partners and send it out many times during the organization of the event, Above all for the transnational event;
- Transnational event, is very hard to invite SMEs and stakeholders from abroad to join the event, it is necessary more cooperation from the consortium;
- Some of the participants left the JAM Session in the afternoon.

## 3.12 Evaluation questionnaire

Only one participant filled the Evaluation Questionnaire on the event, the results are shown in the following.

### 1. In which event did you take part?

Bad Reichenhall, Germany: "Intelligent Technologies for Sustainable Energy"	0	0%
Legnano, Italy: "Smart Cities and Smart Factories"	0	0%
Vaduz, Liechtenstein: "Business of Today: GreenTech & Investment in the Alpine Space"	0	0%
Bled, Slovenia: "Power Generation"	0	0%
Brescia, Italy: "Innovation in mobility: energy, vehicles and networks for tomorrow"	0	0%
Kempton, Germany: "Smart Energy and Mobility"	0	0%
Vienna, Austria: "Sustainable Buildings"	0	0%
Lugano, Switzerland: "Energy Grids"	0	0%
Rovereto, Italy: "Smart Homes"	0	0%
Strasbourg, France: "Sustainable Mobility"	1	100%

### 2. For what type of organisation did you join the Jam Bite?

SME	0	0%
Investor	0	0%
Public authority	0	0%
Altro [CLUSTER]	1	100%

### 3. Why did you join the Jam Bite?

#### knowledge exchange on the topics

Very important	0	0%
Important	0	0%
Less important	1	100%



Not important    **0**    0%

**Promotion of products and services**

Very important    **1**    100%

Important    **0**    0%

Less important    **0**    0%

Not important    **0**    0%

**Networking activities with the following focus group:  
SME**

Very important    **0**    0%

Important    **1**    100%

Less important    **0**    0%

Not important    **0**    0%

**Investor**

Very important    **0**    0%

Important    **1**    100%

Less important    **0**    0%

Not important    **0**    0%

**Public authority**

Very important    **0**    0%

Important    **0**    0%

Less important    **1**    100%

Not important    **0**    0%

**Others**



Very important	<b>0</b>	0%
Important	<b>1</b>	100%
Less important	<b>0</b>	0%
Not important	<b>0</b>	0%

#### 4. Did the different sessions meet your expectations according to what the concept promises?

##### Plenary session

Fully satisfying	<b>0</b>	0%
Mostly satisfying	<b>1</b>	100%
Little satisfying	<b>0</b>	0%
Not satisfying	<b>0</b>	0%

##### Round tables

Fully satisfying	<b>0</b>	0%
Mostly satisfying	<b>0</b>	0%
Little satisfying	<b>1</b>	100%
Not satisfying	<b>0</b>	0%

##### Networking activities

Fully satisfying	<b>1</b>	100%
Mostly satisfying	<b>0</b>	0%
Little satisfying	<b>0</b>	0%
Not satisfying	<b>0</b>	0%

#### 5. How likely cooperation will follow with a business partner you met at the event?

##### Collaboration in joint projects

Most likely	<b>0</b>	0%
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Possibly	<b>1</b>	100%
Less likely	<b>0</b>	0%
No further cooperation	<b>0</b>	0%

### **Closing supply contracts**

Most likely	<b>0</b>	0%
Possibly	<b>0</b>	0%
Less likely	<b>0</b>	0%
No further cooperation	<b>1</b>	100%

### **Closing deals with investors**

Most likely	<b>0</b>	0%
Possibly	<b>0</b>	0%
Less likely	<b>0</b>	0%
No further cooperation	<b>1</b>	100%

### **Developing business ideas**

Most likely	<b>1</b>	100%
Possibly	<b>0</b>	0%
Less likely	<b>0</b>	0%
No further cooperation	<b>0</b>	0%

## **6. How would you describe the concept?**

Innovative	<b>0</b>	0%
Informative	<b>0</b>	0%
Connecting	<b>1</b>	100%
Pleasant	<b>1</b>	100%

Efficient	1	100%
Effective	0	0%
Altro	0	0%

**7. Do you have any comments or suggestions for improvement of the concept?**

- “Try to organize JAM BITE events over half a day only (incl. lunch for additional networking) ; today private businesses can't afford to stay all day long... JAM99 is very good. JAM 1:1 are useful. Other plenary sessions and round tables should be optional, unless famous or innovative keynote speakers are invited.”

**8. Do you like to join another Jam Bite event?**

Yes	0	0%
Most likely	1	100%
No	0	0%

**9. Will you join the Jam Bite networking platform ([www.jam-bite.eu](http://www.jam-bite.eu))?**

Yes	1	100%
Most likely	0	0%
No	0	0%



### 3.13 Participants list

N.	SUR-NAME	NAME	COMPANY	EMAIL	PHONE NUMBER	REGISTRE-DTO JAM BI-TE	SIGNATURE
1	Angster	Tamas	Pannon Novum	ta-mas.angster@pannonnovum.hu			
2	GARNIER	Ophélie	Agence d'Attractivité Alsace	o.garnier@alsace.com			
3	Gay	Léonard	Pole Vehicule du Futur	lg@vehiculedefutur.com			
4	Grea	Gabriele	Urbano Creativo	gabriele.grea@unibocconi.it			
5	JULIEN	Sebastien	Technology & Strategy	s.julien@technologyandstrategy.com			
6	Klein	Stéphane	Technology & Strategy	s.klein@technologyandstrategy.com			
7	LEONARDI	ILARIA	ALOT scarl	ilaria.leonardi@alot.it			
8	LUCIEN	Laurent	PSA Peugeot Citroen	laurentolivier.lucien@gmail.com			
9	Magyar	Daniel	Pannon Novum	daniel.magyar@pannonnovum.hu			
10	MASSI	FAUSTO	ALOT scarl	fausto.massi@alot.it			
11	MORA	ARNAUD	Freshmile	arnaud.mora@freshmile.com			
12	Obser	Eric	Technology & Strategy	e.obser@technologyandstrategy.com			



13	Parmentier	Antoine	SATT Conectus	antoine.parmentier@satt.conectus.fr			
14	Party	ludovic	PSA Peugeot Citroen	ludovic.party@mpsa.com			
15	PETRESCU	Alexandre	CEA	alexandru.petrescu@cea.fr			
16	Piccoli	Guido	ALOT scarl	<a href="mailto:guido.piccoli@alot.it">guido.piccoli@alot.it</a>			
17	RODA	ELENA	Urbano Creativo	elena.roda@urbanolab.com			
18	Terzi	Micaela	Urbano Creativo	micaela.terzi@urbanocreativo.it			
19	Tupinier	Laurent	DELPHI	laurent.tupinier@delphi.com			
20	Vince	Kovacs	VMKIK	tamas.angster@pannonovum.hu			
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